



Text "OUT" to report your outage.  
Text "STATUS" to receive the status of your outage.  
Text "STOP" to no longer receive texts.  
Text "PCREMC" to opt-in to report and receive texts.  
Send all texts to 1-765-569-3133



### ***How do I report an outage?***

Simply text "**OUT**" to 1-765-569-3133 to report your outage quickly and efficiently.

### ***Do I have to sign up to get the text messages?***

During our initial registration, we will be signing up members for whom we have up-to-date information in our system. Those members will receive a welcome text from 1-765-569-3133. If you do not wish to be a part of our text notifications, simply text "**STOP**" to no longer receive texts. If you do NOT receive a welcome text, you will need to register by texting "**PCREMC**" to 1-765-569-3133. This is a free and simple registration.

### ***What if I have more than one account?***

Please make sure your contact information is current for each account in our system. When you report an outage, you'll receive a text listing the physical address for each of your accounts. Simply follow the prompts to report the outage at the correct location. If one of your addresses does not appear, please call our office at 765-569-3133 so we can update your account information.

*Please note: Members with more than 4 accounts must report their outage with their meter number.*

### ***Will you register for me?***

If you are not comfortable sending the opt-in text message, please call our office at 765-569-3133 during regular business hours; we will be happy to register your number! This is also a good time to make sure the contact number on your electric account is up-to-date.

### ***Will you use my number to send advertisements, offers, etc?***

No, we are only sending text messages for outage notifications and important cooperative updates.

### ***I registered my phone number and I used to get text messages but now I don't, what happened?***

Did you change phone providers? If so, you will have to re-register your number due to the number being associated with a different provider. Simply text "PCREMC" to 765-569-3133 to opt- in.

*Members may also report outages by calling 765-569-3133 or 800-537-3913, through the online member portal at [pcremc.com](http://pcremc.com), or by using the MYPCREMC app.*